



NEWSLETTER

July – September 2025



inseta

INSURANCE SECTOR EDUCATION
AND TRAINING AUTHORITY

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Message from the CEO

“ We deeply appreciate the robust and constructive conversations we shared. ”



Dear Stakeholders,

As we welcome the season of Spring - a time of renewal, growth, and fresh opportunities - we would like to take a moment to reflect on the past quarter and share our outlook for the months ahead.

During August and September, we had the privilege of engaging with many of you at the CEO Stakeholder Engagement sessions held across the country. We deeply appreciate the robust and constructive conversations we shared. Thank you for embracing my strategic vision for the year and for contributing valuable insights from your industry perspectives. Your feedback has been heard, and it continues to shape the way INSETA delivers on its mandate.

Looking ahead, we are preparing for our Annual General Meeting in November, and we are hopeful to see many of you there. The AGM will serve as another important platform for reflection, accountability, and dialogue as we chart the way forward together.

With the many exciting programmes and events taking place, we encourage you to register on our CRM system to stay informed about our offerings and opportunities. Staying connected ensures that you can participate fully in all that INSETA has to offer.

As INSETA, we offer our gratitude to each of you for your continued support and partnership. Should you wish to connect with me directly, please do not hesitate to reach out at ceo@inseta.org.za.

Stay blessed,

Ms. Gugu Mkhize

Chief Executive Officer, INSETA

INSETA CONGRATULATES OUR NEW MINISTER & DEPUTY MINISTER



Honourable Buti Manamela
Minister of Higher Education and
Training



Dr Nomusa Dube-Ncube
Deputy Minister of Higher Education
and Training

INSETA Congratulates and welcomes Honourable Buti Manamela as Minister of Higher Education and Training, and Deputy Minister Dr Nomusa Dube-Ncube.

A New Chapter in Digital Skills: INSETA DIGIHUB Opens Its Doors



On **2 July 2025**, the Insurance Sector Education and Training Authority (INSETA), in partnership with **Coastal KZN TVET College**, officially launched its first-ever **DIGIHUB** at the Durban Campus in Umbilo. The event marked a historic moment in South

Africa's journey toward digital inclusion and preparing young people for the future world of work.

The launch was attended by **Honourable Deputy Minister of Higher Education and Training, Buti Manamela**, along with DHET officials, CEOs, industry leaders, and students. INSETA CEO, **Ms. Gugu Mkhize**, welcomed guests and highlighted the vision behind the DIGIHUB. She explained that the centre was not just a physical space, but a hub for innovation, skills development, and empowerment, designed to ensure that no student or community would be left behind as the digital economy transformed industries and labour markets.



"The DIGIHUB is more than a building—it is a hub for innovation, opportunity, and empowerment."

— Ms. Gugu Mkhize, INSETA CEO

South Africa faced a significant digital skills gap, particularly among young people who were eager to learn but often lacked access to infrastructure, mentorship, and formal training. Research by the Human Sciences Research Council in 2023 revealed that many learners entering TVET colleges did not possess even basic computer literacy, while only 12.5% of TVET graduates left with industry-aligned digital skills, according to the DHET Annual Performance Plan 2024/25. These statistics underscored the urgency for initiatives like the DIGIHUB, which complemented national efforts such as the 16 Fourth Industrial Revolution (4IR) Centres of Excellence and the Intel AI for Future Workforce Programme.

The DIGIHUB was designed as an ecosystem for innovation, collaboration, and employment creation. It provided skills enhancement and extended reality (XR) simulation labs where learners could immerse themselves in real-world scenarios in insurance, banking, and fintech. INSETA paid bursaries supported youth empowerment, while an accessible internet hub offered workstations for e-learning, coding, virtual interviews, and digital research. The INSETA Information Hub connected stakeholders across the insurance and financial services ecosystem, and events, competitions, and outreach programmes encouraged creativity and innovation among young learners.



"You are not just the beneficiaries of technology—you are the authors of South Africa's digital destiny."

— Hon. Deputy Minister Buti Manamela

Deputy Minister Manamela highlighted the significance of the DIGIHUB as a space where innovation met opportunity. He encouraged young people to take ownership of their digital future, challenging them to build a chatbot in isiZulu, code a blockchain-powered platform for stokvels or funeral cover, and design weather alert apps to protect small farmers.

The launch also showcased INSETA's commitment to strengthening collaboration between TVET colleges and industry. Through the DIGIHUB, INSETA worked with five colleges across urban and rural areas to embed curricula aligned with industry needs. Over 200 bursaries were awarded in the first year alone to students from quintile 1–3 schools, ensuring the most underserved communities were reached. The initiative demonstrated a shared vision of an inclusive, agile, and adaptive skills ecosystem that prepared learners not only for employment but for leadership and innovation.

"Through the DIGIHUB, we are bridging the digital divide and building a future-ready workforce that reflects the diversity, brilliance, and resilience of our youth."

— Hon. Deputy Minister Buti Manamela

Industry partners were also called upon to adopt cohorts of learners, co-create digital content, and invest in start-ups. Graduates of the programme were positioned to become actuaries, underwriters, coders, claims specialists, and innovators, rather than merely job seekers. The DIGIHUB was a bold step in ensuring that South Africa's youth had the tools, mentorship, and opportunities necessary to thrive in a digital world.

The launch concluded with a sense of pride and optimism. The infrastructure was in place, the support was available, and the vision was clear. For the students, the DIGIHUB was theirs to explore, create, and transform, embodying the promise of a new chapter in the nation's journey toward innovation, inclusion, and empowerment.

"This DIGIHUB belongs to our young people. Let it inspire, empower, and transform. The future is digital—and South Africa is ready."

— Hon. Deputy Minister Buti Manamela



Listening, Learning, Leading: Highlights from the CEO Stakeholder Engagement Sessions



The 2025 CEO Stakeholder Engagement Sessions concluded in September after a series of successful and robust roadshows held in Polokwane, East London, Cape Town and Durban.

These sessions provided stakeholders with the opportunity to engage directly with the CEO on the strategic vision for 2025, while also creating a platform for stakeholders to share their perspectives, raise concerns, and propose innovative projects for the insurance sector. Many expressed their appreciation for the significant work that INSETA is currently undertaking, including the support provided to several of their initiatives.

From the strong attendance at these national roadshows, it is evident that INSETA's vision and mandate for skills development are not only well received, but also strongly aligned with the sector's priorities and future needs. Stakeholders were also reassured about the Discretionary Grant application process and informed of the upcoming opening of the Insurance Sector Student Fund (ISSF). Communication emerged as a key highlight of the CEO's presentation, with stakeholders encouraged to make use of INSETA's various communication channels, including the newly launched Chatbot, to ensure more effective and efficient support.



As we conclude this year's engagement sessions, we extend our gratitude to all who participated. INSETA remains committed to listening to our stakeholders and ensuring that next year's engagements build on the valuable insights shared during this year's roadshows.

The CEO presentation has been uploaded onto our website for any stakeholder that wishes to read this in detail. Should you wish to engage with the CEO on any related matters, please email: **CEO@inseta.org.za**

Stakeholder Sessions Picture Gallery



Stakeholder Sessions Picture Gallery



Successful Post-Budget Session Highlights Commitment to SMME Empowerment



On 4 July, a dynamic post-budget session brought together Small, Medium, and Micro Enterprises (SMMEs) and key stakeholders, creating an atmosphere of engagement, learning, and collaboration. The event showcased how partnerships between government, the private sector, and Sector Education and Training Authorities (SETAs) can drive economic growth and create meaningful opportunities for entrepreneurs across South Africa.

The collaboration between FoodBev SETA, INSETA, and SASSETA (Safety and Security SETA) was a highlight, demonstrating how these SETAs continue to empower SMMEs through innovative skills development initiatives. Attendees had the chance to explore practical tools, share experiences, and gain insights into how skills and education can unlock growth.

Special appreciation was extended to Sanlam for their continued support in nurturing an ecosystem where learning, opportunity, and entrepreneurship come together. The session left participants inspired, informed, and equipped to take their businesses to the next level, reinforcing the collective commitment to SMME empowerment and economic progress.



INSETA Congratulates Henley IEDP Graduates



On 25 July, the Insurance Sector Education and Training Authority (INSETA) celebrated a remarkable milestone: the graduation of the second cohort of the Henley International Executive Development Programme (IEDP). The ceremony was filled with excitement, pride, and a sense of achievement as graduates, mentors, and sector leaders came together to honour the dedication and resilience of these emerging executives.

The Henley IEDP equips participants with advanced leadership, strategic thinking, and management skills, preparing them to navigate the evolving challenges of the insurance sector. Over the course of the programme, graduates engaged in rigorous learning, practical exercises, and meaningful peer-to-peer exchanges, all of which contributed to their personal growth and professional development.



During the ceremony, the graduates were applauded not only for completing the programme but also for embodying the spirit of leadership, innovation, and excellence that the insurance sector strives to cultivate. INSETA expressed its pride in having supported these individuals on their journey and emphasised the importance of applying the knowledge and skills gained to drive impact within their organisations and the broader industry.

The event was also an opportunity to reflect on the power of perseverance and continuous learning. Graduates shared their experiences, celebrating the challenges they overcame and the growth they achieved along the way. INSETA applauded their commitment and encouraged them to continue inspiring others through their leadership and contributions.

As the graduates embark on the next chapter of their professional journeys, INSETA looks forward to witnessing the transformative impact they will have on the South African insurance sector. Their achievements serve as a testament to the value of investment in leadership development and the enduring importance of equipping our future leaders with the tools to excel.

INSETA Shines at African Insurance Exchange 2025



The Insurance Sector Education and Training Authority (INSETA) proudly took centre stage at the African Insurance Exchange 2025, held from 27 to 30 July, where it not only participated but also served as one of the event's key sponsors. The four-day gathering provided an exciting platform for INSETA to engage directly with industry stakeholders, showcase its funding opportunities, and explore strategic collaborations across the insurance sector.



As a sponsor, INSETA's presence was highly visible, reflecting its commitment to advancing skills development and supporting the growth and transformation of the industry. Delegates had the opportunity to learn about INSETA's various initiatives aimed at upskilling the workforce, enhancing employability, and fostering innovation. The event was filled with meaningful interactions, knowledge-sharing sessions, and networking opportunities, where potential partnerships and collaborative projects were explored for the future.

Through its active participation, INSETA reinforced its role as a catalyst for development, demonstrating how strategic investment in skills and education can drive excellence and sustainability in the insurance sector. The event served as a reminder of the Authority's dedication to empowering the workforce, supporting industry growth, and contributing to a vibrant and competitive insurance ecosystem in South Africa and across Africa.

INSETA Supports IISA Outreach Event in North West



On 30 July, the Insurance Sector Education and Training Authority (INSETA) proudly joined the Insurance Institute of South Africa (IISA) at one of their adopted schools in the North West for an inspiring outreach event. The initiative aimed to show high school learners that their dreams are valid, achievable, and within their reach.

Through this partnership with IISA, ABSA, and Santam Insurance, INSETA engaged directly with learners, sharing guidance, encouragement, and insights into potential career pathways in the insurance and financial sectors. The event created a lively and motivating atmosphere, where students were empowered to think beyond their immediate surroundings and imagine the possibilities that education and skills development can unlock.



By planting seeds of hope and inspiring the leaders of tomorrow, the initiative extended learning beyond the classroom, fostering confidence, ambition, and a sense of purpose among young participants. INSETA remains committed to creating lasting impact in rural communities, ensuring that initiatives like this continue to empower youth and open doors to a brighter future.

From South Africa to China: Empowering the Next Generation of Leaders



The INSETA-LGSETA Chinese Culture Programme is an extraordinary international scholarship opportunity that gave South African youth the chance to study in China. Jointly initiated by the Insurance Sector Education and Training Authority (INSETA), the Local Government Sector Education and Training Authority (LGSETA), and the Chinese Culture International Education Exchange Centre (CCIEEC), the programme was designed to develop young South Africans' skills while providing them with invaluable international cultural exposure. Through this initiative, matriculants could pursue either a Diploma or a Bachelor's Degree in China, equipping them with knowledge, global perspective, and life-changing experiences.



The programme focused on more than just academic achievement. It aimed to enhance employability, strengthen skills, and contribute to youth empowerment and socio-economic development in South Africa. Eligible applicants were South African citizens who had completed matric prior to 2024, were unemployed, and between the ages of 18 and 25. By targeting young people ready to seize life-changing opportunities, the programme ensured that its benefits would ripple out to families, communities, and the nation at large.

In September 2025, excitement and anticipation filled the air during the send-off ceremony for the latest cohort of 500 students departing for China. The atmosphere was electric, with proud families, supportive mentors, and programme partners coming together to celebrate this significant milestone.

Addressing the students, the INSETA CEO shared words of encouragement that resonated with the crowd: "This journey is about more than academics. It is about embracing new cultures, broadening your horizons, and growing into leaders who can inspire change. You are ambassadors of South Africa—carry your knowledge, pride, and values with you."

The LGSETA CEO echoed these sentiments, emphasizing resilience, curiosity, and the importance of seizing every opportunity. "This programme is a platform to challenge yourselves, to learn, and to connect with the world. Your experiences in China will not only shape your future but also serve as an example of the potential of South African youth," he said.

As students prepared to board their flights, there was a palpable sense of hope, excitement, and determination. The send-off reflected the commitment of INSETA, LGSETA, and CCIEEC to creating pathways that open doors for South African youth and strengthen the nation's skills landscape. Each of the 500 students embarked on this journey with the knowledge that their growth, achievements, and cultural experiences would help shape a brighter future for themselves and for South Africa.



NOTICES



ISSF 2026 APPLICATION WINDOW



The ISSF application window for the 2026 academic year is now open.

The Application Window opens on **29 August 2025** and closes on **20 October 2025** at 11:59pm. Applications received after the deadline will not be considered

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CELEBRATING
ACHIEVEMENTS
AND
EXPERIENCES.



SHARE YOUR STORIES AT
CHALLOTB@INSETA.ORG.ZA FOR A
CHANCE TO BE FEATURED IN OUR
NEWSLETTER

Missing out on our Programmes or Events?



Are your
CONTACT DETAILS
up to date?

CRM
CUSTOMER
RELATIONSHIP
MANAGEMENT



TIME TO UPDATE



To register on CRM:

<https://inseta.recadibiz.co.za/crm/authentication/login>

Email: CRM@inseta.org.za



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ISSF 2026 APPLICATION WINDOW

**NOW
OPEN**

The INSURANCE SECTOR EDUCATION AND TRAINING AUTHORITY(INSETA) invites stakeholders to apply for the INSURANCE SECTOR STUDENT FUND(ISSF) student bursaries for 2026 academic year.

The ISSF is a co-funded bursary scheme designed to support academic programmes across the entire insurance value chain. The ISSF is co-funded by entities in both the private and public sector who intend to skill, upskill, reskill and multi-skill students, graduates, and workers across the Insurance Sector.

The ISSF Application Window opens on 29 August 2025 and closes on 20 October 2025 at 11:59.

Applications received after the deadline will not be considered.

ISSF APPLICATIONS CATEGORIES: ELIGIBLE FOR APPLICATIONS

- CO-FUNDER/EMPLOYERS
- HIGHER EDUCATION INSTITUTIONS (HEIs) and STRATEGIC IMPLEMENTATION PARTNERS
- PUBLIC (UNEMPLOYED & EMPLOYED)

DISCLAIMER:

- No late applications will be considered.
- Correspondence will only be made with successful candidates.
- Please consider your application unsuccessful, if you have not received communication from the ISSF within 60 days after the closing date.
- Incomplete applications will not be considered.

For any enquiries regarding ISSF applications, please direct emails to: issfenquiries@inseta.org.za



How to apply?

TO APPLY FOR THE ISSF BURSARY:

- Visit INSETA`s website at www.inseta.org.za/issf
- Click the Link/Scan QR Code to complete the applicable online form.
- Upload documents using the link provided at the end of the application.

APPLICATION CATEGORIES:

Section A: HEIs & Strategic Implementation Partners



Click to apply

Section B: Co-Funders(Employers/Companies)



Click to apply

Section C: South African Public (Unemployed & Employed Individuals)



Click to apply

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Council of
Retirement
Funds for
South Africa

Batseta Council of Retirement Funds for South Africa

CYBER SECURITY ANALYST SHORT SKILLS PROGRAMME

[BOOK YOUR SPOT & CLICK HERE](#)

Contact Nhlanhla@batseta.org.za for more info

INVITATION TO APPLY FOR CYBER SECURITY ANALYST SHORT SKILLS PROGRAMME FUNDED BY THE INSETA:

Apply Now: Cybersecurity Registration Form – Rantsane Mario

We are excited to announce the next training session for the **INSETA Cyber Security Analyst Short Skills Programme**, derived from the Occupational Certificate: Cyber Security Analyst NQF Level 5 Curriculum. This programme is designed to equip you with the essential skills to identify and mitigate cyber security risks for both individuals and funds. This training is crucial for enhancing the security and resilience of our retirement funds in the face of growing cyber threats. The Short Skills Programme is also informed by the (FSCA in conjunction with the Prudential Authority) Joint Standard on Cybersecurity and Cyber Resilience for financial institutions published on May 16 2024, which sets out detailed requirements and principles for managing cybersecurity risks and ensuring cyber resilience.

Programme Details:

- Session Dates and Locations:

- 15 – 16 October 2025 (Online)

Each session will be conducted from 9:00 AM to 5:00 PM on both days.

Cost: No Charge

Application Requirements:

To apply for the Cyber Security Analyst Short Skills Programme, please complete and submit the following documents:

- **Survey:** [Attached]
- **Application Form:** [Attached]
- **INSETA Worker Agreement:** [Attached]
- **POPI Form:** [Attached]
- **Certified ID Document**
- **Attach a letter of confirmation from the fund/organisation you are employed in (must be in the letterhead of the fund/organisation, must show full names as per ID, must have your ID number, must show the period of appointment to the fund board or number of years of employment at an organisation.**

Note: if applying for more than one member/individual per fund or organisation the applicants can be confirmed on one letter.

How to Apply:

1. **Complete the Survey:** Provide your insights and feedback to help us tailor the programme to your needs.
2. **Fill Out the Application Form:** Ensure all required fields are completed accurately.
3. **Sign the INSETA Worker Agreement:** Acknowledge your commitment to the programme.
4. **Submit the POPI Form:** Ensure compliance with the Protection of Personal Information Act.
5. **Attach a Certified Copy of Your ID Document:** Verify your identity.

Submission Deadline: 14 October 2025 at 13h00 pm

Eligibility:

- You must be employed in the Pension - Retirement Fund/Insurance Sector to be considered for this programme.
- Space is limited, and applications will be considered on a first-come, first-served basis.

Benefits of the Programme:

- **Enhanced Cyber Security Awareness:** Learn to identify and address cyber security risks effectively.
- **Practical Skills:** Gain hands-on experience with tools and techniques to protect your fund.
- **Professional Development:** Enhance your qualifications and stay ahead in the ever-evolving field of cyber security.
- **Networking Opportunities:** Connect with fellow members and industry experts.
- **CPD Points:** The programme will carry 10 CPD Points, contributing to your continuous professional development.

Don't miss this opportunity to strengthen your cyber security skills and protect your fund/organisation from potential threats. Apply now and secure your spot!!!

For more information or assistance with the application process, please contact info@batseta.org.za

Apply now: Cybersecurity Registration Form – Rantsane Mario

Complete Survey: <https://rantsanemario.com/cybersecurity-survey>



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